

## RMA Request Form

**COMPLETE AND RETURN THIS FORM TO WHITE KNIGHT FOR RMA QUOTE AND INSTRUCTIONS.**

Mail completed form to: 187 E. 670 S., Kamas, UT 84036 or email to: [customer.support@wkfluidhandling.com](mailto:customer.support@wkfluidhandling.com).

RMA requests can also be made online at: <https://wkfluidhandling.com/support/rma/>

I, the undersigned employee of \_\_\_\_\_,  
request a return merchandise authorization (RMA) for the product listed below.

Serial#: \_\_\_\_\_  
(We cannot process returns without a product serial number.)

Reason for Return:  
(Check one)

☐ Standard Evaluation (See Purchase Order)

☐ Return of Demo Product

☐ Maintenance or Service Repairs

☐ Exchange Product

☐ Product has problem:

(Check all that apply or write in other problems and/or details if necessary)

☐ Air Leak

☐ Fluid Leak

☐ Low/No Flow

☐ Non-Functional

☐ Erratic Operation

☐ Bellows Failure

☐ Check Failure

☐ Cycle Failure

☐ Shuttle Failure

☐ Shaft/Seal Failure

☐ Other: \_\_\_\_\_

Failure Details: \_\_\_\_\_

Purchase Order: \_\_\_\_\_

Air Supply Pressure: \_\_\_\_\_ (Max or range in PSI or Bar. e.g. 80 PSI, or 80-90 PSI)

Discharge Pressure: \_\_\_\_\_ (Max or range in PSI or Bar. e.g. 80 PSI, or 80-90 PSI)

Flow Rate: \_\_\_\_\_ (Max or range in LPM or GPM)

Process Chemistry: \_\_\_\_\_ (e.g. HF, HCl, H2O2, etc.)

Process Metals: \_\_\_\_\_ (e.g. Cu, Au, Ba, Cd, Co, Ga, Ni, No, Pb, Pt, etc.)

Process Temperature: \_\_\_\_\_ (Max or range in °F or °C)

Duty Cycle: \_\_\_\_\_ (Describe operation. e.g. cycles/min, hrs/day, etc.)

Product Installation Date: \_\_\_\_\_ (Date of product installation)

Additional Information: \_\_\_\_\_

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Return Shipping Address:

\_\_\_\_\_

\_\_\_\_\_

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